

Jagrut Grahak Mandal-Patan

30th Annual Activities Report, 2015-2016

Dear members,

With your active cooperation Jagrut Grahak Mandal, Patan is entering 31st year after completing 30 years.

A. Activity Summery

Activity of Jagrut Grahak Mandal, Patan for Consumer Protection, Awareness, Education and Information dissemination are enclosed herewith for the year 2015-16

(1) Meeting Attended:

- 9th April 2015 meeting with patan district Consumer adviser committee At patan
- 25th May 2015 meeting with C.A.P.A.G. at Gandhinagar
- 18th July 2015 meeting with food and drugs control officer at patan
- 13th August 2015 meeting with Siddhpur consumer education and protection center at siddhpur
- 2nd February 2016 meeting with CERC at Ahemedabad

(2) Monthly seminar for Consumer awareness and education:

➤ April 2015

Title: Right of consumers

In this Month, we explained about consumer's rights to students of schools

We arranged programs on the date 20th April 2015, we organized training program for Right of consumer at M.N high School, Patan, in which 142 students participated. And On the date 25th April 2015, we organized workshop for Right of consumer at S.k. College of Business Management, Patan, in which around 204 students participated.

➤ May 2015

Title: Awareness for 'Buy Insurance Product'

In this Month, we provided details about Awareness towards hidden and important things/precautions while buying Insurance Product. Mainly it was initiated through different schools of the district. The programs were mainly sponsored.

We arranged program on the date 12th May 2015, we organized lecture for Awareness for Buy Insurance Product at Commerce college, Patan, in which 160 students participated.

➤ **June 2015**

Title: Awareness seminar for credit card

In this Month, we explained about information credit card to students of schools

We arranged program on the date 19th June 2015, seminar for credit card at B.M high School, Patan, in which around 122 students participated. On the date 20th June 2015, we organized video presentation program for credit card at V.K Bhula School, Patan, in which around 87 students participated, and On the date 21st June 2015, we organized training program for credit card at Adarsh High School, Patan, in which 56 students participated. The program was mainly to spread awareness for the use of credit card and to educate them about financial transactions and investor protection.

➤ **July 2015**

Title: seminar for guide to Investors

We arranged program on the date 19th June 2015, seminar for guide to Investors at North Gujarat University, in which 12 college's students participated.

➤ **August 2015**

Title: seminar for guide to Mutual Fund Investment

We arranged program on the date 12th August 2015, seminar for guide to Investors at Gandhi Smruti hall, Patan in which 400 investors were participated of district patan.

➤ **September 2015**

Title: seminar for guide to Mutual Fund Investment

We arranged program on the date 18th September 2015, seminar for guide to Investors at Gandhi Smruti hall, Patan in which 400 investors were participated of district patan.

➤ **October 2015**

Title: seminar for guide to shareholder rights & responsibilities

We arranged program on the date 8th October 2015, seminar of guide to Investors for shareholder rights & responsibilities at Vyas sabhagruh hall, Patan in which 250 investors were participated of district Patan.

➤ **November 2015**

Title: Seminar for fake medicines

We arranged program on the date 12th November 2015, seminar of guide to consumer for fake medicines at Bagawada darwaja, Patan in which 100 people were participated of district Patan.

➤ **December 2015**

Title: Safe & Healthy Food: Combating Food Adulteration

Celebrations were held from 24-12-2015 to 30-12-2015 with the theme "Safe & Healthy Food: Combating Food Adulteration" on 24-12-2015 at B.M. High School, Patan. Attended debate competitions, Prizes were distributed for fight for consumer rights and awareness.

We arranged program on the date 12th December 2015, seminar of guide to consumer for insurance Product at Palika Bazar, Patan in which 84 people were participated of district Patan.

➤ **January 2016**

Title: Seminar for How to Complain

We arranged program on the date 12th January 2016, seminar of guide to consumer for complain at Bagwada Darwaja, Patan in which 124 people were participated of district Patan.

➤ **February 2016**

Title: consumer for insurance Product

We arranged program on the date 12th February 2016, seminar of guide to consumer for insurance Product at Palika Bazar, Patan in which 34 people were participated of district Patan.

➤ **March 2016**

Title: Seminar for antibiotics off the menu

We arranged program on the date from 15-03-2016 to 21-03-2016 with the for the WCRD 2016 is “antibiotics off the menu”. at different colleges and school of patan district, which 10 colleges and 15 school student.

(3) National Consumer Day Celebrations:

Celebrations were held from 24-12-2015 to 30-12-2015 with the theme “Safe & Healthy Food: Combating Food Adulteration” on 24-12-2015 at B.M. High School, Patan. Attended debate competitions, Prizes were distributed for fight for consumer rights and awareness.

The topics covered were weight & measures, food adulteration, packets, cheating, Guarantee & Warranties, matter of Consumer disputes, tips before purchase, from of complaint, from for complaint with consumer forum, which complaint will succeed and which will not. Slandered marks on packages, Rights Consumers, Rights of Consumer Information, Adresses for Complaints

Date	Place of Meeting	Details Program
24-12-2015	B.M. High School, Patan	Seminar
24-12-2015	Aadars school, Patan	Seminar
25-12-2015	Sri Sarshawati Nagar primary school, Nedra	Seminar
25-12-2015	Nedra primary School, Nedra	Rally
26-12-2015	Newiraa High school, Patan	Rally
27-12-2015	V.k.bhula primary School, Patan	Seminar
28-12-2015	Sri R. D. desai High School, Vagdod	Seminar
28-12-2015	Sri P.M. Patel Gurukul Vidhyavihar, Patan	Seminar

(4) World Consumer Day Celebrations:

The World Consumer Rights Day (WCRD) 2016 was Celebrations were held from 15-03-2016 to 21-03-2016 with the for the WCRD 2016 is “antibiotics off the menu”. Antibiotic resistance is rising to dangerously high levels in all parts of the world. The World Health Organisation has warned that, without urgent action, we are heading for a post-antibiotic era, in which important medicines stop working and common infections and minor injuries can once again kill.

In which 46 members percolated in question & answered sessions about (I) Existing antibiotics should be used strictly according to a doctor’s prescription or advice. Quite often, sick persons underuse or overuse antibiotics and if they do so, they could develop immunities to those antibiotics or similar types. Curing their future ailments becomes more difficult or impossible. (ii) Farm animals such as chicken, pigs, sheep and cows are widely fed on antibiotics to increase their growth and weight. When humans consume the meat of such animals, they are ingesting such antibiotics, eventually developing antibiotic immunity. (iii) With antibiotic immunities, important medicines stop working

and many simple ailments or surgical operations now become much more difficult to treat or become life-threatening or deadly

Date	Place of Meeting	Details Program
15-03-2016	Bhagini Samaj , Patan	Seminar
15-03-2016	M.N. school,Patan	Rally
16-03-2016	Maharana P.J. High school, Jabgral	Rally
17-03-2016	Sri P.M. Patel Gurukul Vidhyavihar, Patan	Seminar
17-03-2016	G.M.Desai high school, Kamlivada	Seminar
18-03-2016	Sanskar Vidhyalaya, jamanpur	Seminar
19-03-2016	Sri R. D. desai High School, Vagdod	Rally
20-03-2016	V.k.bhula primary School, Patan	Seminar

(5) **Consumer Complain solved:** in this year we collected 178 complain from consumer. And we 156 complain successfully solved. We discuss

(6) **Award:** We got Award of best performance for supporting to people of Patan district from PTN NEWS (district news channel), base on survey

Suggestions and guidance will be provided free of cost on www.myhelpline.org. Visit more information about our organization and also Protection, awareness, Education and information Activities' photos and video Available on our website www.myhelpline.org

Join us to our facebook and youtube for education and guidance towards consumer protection through our website www.myhelpline.org